

Privacy Statement

Introduction

This policy sets out to outline the way in which NMRN processes the data it collects. This policy will be amended from time to time and you should regularly check this page to ensure you are still happy.

Personal Information and Its Uses

Personal information is provided on initial enrolment into the DIVE platform and contact will be based upon the consent given at this time until informed otherwise.

Data may be used for:

- Administration of the DIVE platform and your volunteering role
- Statistical analysis and profiling of members which where possible will be anonymised
- To contact you about challenges you have accepted and other challenges you may be interested in

You have the right to opt out of this at any time. To do so, please email volunteering@nmrn.org.uk

Data will not be provided to any other third parties other than for legal compliance. Any data provided to us will be kept for a reasonable time period in line with business and legal needs. All data will be held in line with the General Data Protection Regulations 2018.

You have a right to request any or all of the information we hold on you at any time (this is known as a subject access request). Please contact volunteering@nmrn.org.uk if you would like to request this information.

1. Use of Links

Throughout our Web pages, we provide links to other servers which may contain information of interest to our readers. We take no responsibility for, and exercise no control over, the organisations, views, or accuracy of the information contained on other servers. Creating a text link from your Web site to our site does not require permission. If you have a link you'd like us to consider adding to our Web site, please send an email to volunteering@nmrn.org.uk with the subject "Link request."

2. Use of Text and Images

Photographs may be taken to document challenges and events and may be used on the DIVE platform, our website or our social media sites. Photographs shall only be taken and published with the volunteer's permission.

If you would like to publish information that you find on our Website, please send your request to volunteering@nmrn.org.uk

3. Accessibility

This Web site is designed to be accessible to volunteers with disabilities, and to comply with legal guidelines concerning accessibility. We welcome your comments. If you have suggestions on how to make the site more accessible, please contact us at volunteering@nmrn.org.uk

4. Links to third party websites

This privacy policy applies solely to the personal data collected by the NMRN and does not apply to third party websites and services that are not under our control.

We cannot be held responsible for the privacy policies of third party websites and we advise users to read the privacy policies of other websites before registering any personal data.

6. Sending us an Email

You also may decide to send us personally identifying information, for example, in an electronic mail message containing a question or comment, or by filling out a Web form that provides us this information. We use personally identifying information from email primarily to respond to your requests. We may forward your email to other staff members who are better able to answer your questions.

We want to be very clear: We will not obtain personally identifying information about you when you visit our site, unless you choose to provide such information to us. Providing such information is strictly voluntary. Except as might be required by law, we do not share any information we receive with any outside parties.

7. Information we collect

We do, through analytics, collect data on the IP address of volunteers to our website. We also collect data on the browsers our web visitors' use, and the operating system used. We use this data to inform future website development.

8. Children and Privacy

For those who are under 16, we cannot accept your details through our online registration form. If you are aged 13-16 and wish to volunteer, please email volunteering@nmrn.org.uk for our alternative route. If anyone under 16 is found registered online, their details shall be deleted.

9. Opt-Out or Change Your Contact Information

You may opt out of receiving any correspondence other than what is needed to administer the platform at any time by logging in to your account and editing your email preferences to None.

Your Marketing Permissions

The NMRN always acts upon your choices around what type of communications you want to receive and how you want to receive them. However there are some communications that need to happen regardless of your marketing preferences. These are what we would describe as essential communications to fulfil our promises to you as a volunteer or services from the NMRN. An example of this type of communication would be:

- email confirmation of signing up to the DIVE system
- Administrative and Policy information and updates

Whenever we send you a communication that we deem as essential, it will not contain a direct marketing ask such as sending you new challenges weekly, so that we respect what you have told us on that subject.

10. Disposal of personal data

NMRN are committed to safely and securely disposing personal data through the use of shredding and confidential waste collection, and the deleting of inactive data from the digital platform and its servers in line with time frames that are set out through the General Data Protection Regulations 2018.

11. Questions about our policies

For more information around Data Protection and the *Volunteer Makers* site, please see

<http://volunteermakers.org/frequently-asked-questions-volunteer-makers/>

If you have any questions about this privacy statement, the practices of this site, or your dealings with this digital platform, you can contact us at: volunteering@nmrn.org.uk

